

BUSINESS MAINTENANCE PLAN ADVANTAGES

Enrollment OUTLINE

SHOP PRIORITY	FIRST IN LINE STATUS PLACED ON FIRST AVAILABLE REPAIR STATION	\$60.00	INCLUDED
SERVER SUPPORT	CONFIGURATION AND MAINTENANCE ISSUES	\$125.00 PER HOUR	INCLUDED
DESKTOP/WORKSTATION SUPPORT	CONFIGURATION AND MAINTENANCE ISSUES	\$95.00 PER HOUR	INCLUDED
REMOTE SUPPORT	PRIORITY REMOTE SERVICES	\$75 PER HOUR	INCLUDED
PHONE SUPPORT	RESOLVE ISSUES/TECHNICAL ADVICE	\$35 DIAG FEE FOR MOST CASES	INCLUDED
UBIQUITI NETWORKS	CONFIGURATION AND MAINTENANCE ISSUES	\$95.00 PER HOUR	INCLUDED
NETWORK SUPPORT	CONFIGURATIONS/RESOLVE NETWORK COMMUNICATION PROBLEMS	\$125.00 PER HOUR	INCLUDED
INTERNET MODEM/ROUTER	SUPPORT AND TROUBLE SHOOT	\$95.00 PER HOUR	INCLUDED
PRINTER SUPPORT	NETWORK CONFIGURATIONS	\$95.00 PER HOUR	INCLUDED
HARDWARE/CABLES/ PERIPHERALS INSTALATION	REPLACING/REPAIRING	\$95.00 PER HOUR	INCLUDED
SECURITY CAMERAS	CONFIGURATION AND MAINTENANCE ISSUES	\$95.00 PER HOUR	INCLUDED

COMPLETE IT SERVICES FOR ONE FIXED PRICE

ALL SERVICES LISTED ABOVE APPLY TO EXISTING NETWORK CONFIGURATIONS AND EQUIPMENT. ANY ADDITION AND/ OR EXPANSION WILL INCURR ADDITIONAL CHARGES. ALL ISSUES RELATED TO SERVICES MUST BE RESOLVED BEFORE PLAN TAKES AFFECT. PLAN PRICES BASED ON SERVICES REQUESTED AND/OR REQUIRED.

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